

# BUSINESS OFFICE PROBLEMS? MEET THE NEW BOSS.



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## V-BOSS™

Virtual Business Office Systems & Support for better performance and productivity.

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- Outsourced business management solution designed for long-term care facilities.
- Industry-leading software delivered via Dixon Hughes Internet-based Application Service Provider (ASP).
- IT infrastructure and business office support provided by Dixon Hughes.
- Dixon Hughes data protection systems provide complete maintenance and backup, protection against catastrophic loss of data and office functionality, plus 24/7 real-time updates and authorized client access.
- Eliminates the need for an IT staff position and large capital investment in hardware.
- Software access control and privacy features address HIPAA compliance issues.



**DIXON HUGHES** PLLC  
Certified Public Accountants and Advisors

[www.dixon-hughes.com](http://www.dixon-hughes.com)

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The last thing a long-term care facility needs is an under-performing business office. Unfortunately, many facilities struggle with accounts receivable, cash flow, personnel issues, software, IT and tech support. We created V-BOSS™ (Virtual Business Office Systems & Support) to help solve these problems. This fully integrated, outsourced solution combines the healthcare accounting, consulting and IT services of Dixon Hughes with industry-leading financial software, which we provide through our secure, Internet-based application service provider (ASP) environment.

### **Better business management.**

Our healthcare professionals work with your administrative and clinical staffs to improve performance and documentation. We can help reduce Medicaid and Medicare denials, improve cash flow through a lower accounts receivable balance and assist with other business office functions, including payroll, general ledger, accounts payable and clinical information gathering. We also provide the continuity your business office needs, to help you cope with personnel turnover and control both training and overtime costs.

### **Software plus technical support and consulting services.**

Running industry-leading financial software with Dixon Hughes as the ASP gives your business office the support it may need to operate its systems more effectively and efficiently. Our application support specialists are certified trainers\* who can assist with operational questions, software “how-to” instructions, implementation, business office evaluations and training. We house your data on our servers, giving us the kind of instant access that permits responsive service.

### **More reliable IT support.**

We host the software and own the IT network, so we're responsible for their maintenance, security and integrity. Our IT staff handles software upgrades, backups and data restoration. We install a firewall and virtual private network encryption designed to secure your network, protecting you from viruses and spam, outside data mining and catastrophic business disruption. Our help desk is available 15 hours a day, seven days a week. You have peace of mind, knowing we can help keep you running in the event of sudden staff turnover or circumstances that would otherwise disable your business office.

### **A low monthly fee instead of a substantial capital investment.**

V-BOSS gives you all of this for a low monthly fee, which means you save money while focusing on long-term care. To learn more about V-BOSS and the way it improves business office performance and productivity, contact Linda Dailey at 919.433.1424 or [LDailey@dixon-hughes.com](mailto:LDailey@dixon-hughes.com).

## **THE SERVICE YOU NEED—THE WAY YOU NEED IT.**

Dixon Hughes is the largest provider headquartered in the region for healthcare accounting, tax and consulting services. Much of our work in healthcare focuses on the senior living services continuum. We offer insight and guidance at both the strategic and operational levels to help our clients build market share, improve organizational efficiencies, manage declining reimbursement rates and comply with ever-changing regulations.



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\*Dixon Hughes is a certified ASP and Trainer for American HealthTech's LTC software solutions.

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