



REVENUE INTEGRITY SOLUTIONS

Dixon Hughes' Revenue Integrity Solutions team is a dedicated group of experienced professionals who are well versed in the intricacies of healthcare organizations. Whether your facility is a hospital, physician office, home health agency or ambulatory surgery center, we can provide the knowledge and support needed to measure and sustain results.

Comprehensive Revenue Cycle Assessment

A facility's bottom line can be impacted with each new admission. Each attempt to collect from patients results in either improved or declining overall financial health. From the first contact to the final wrap-ups, every step in the revenue cycle is crucial to the well-being of your facility. A Dixon Hughes Comprehensive Revenue Cycle Assessment can identify the inefficiencies in the processes and point the way to real *solutions*.

Revenue Cycle Redesign

Our revenue cycle management services involve a redesign process that streamlines business processes, develops communication or information-sharing loops, and eliminates complex manual functions. Understanding that the future success of healthcare is customer satisfaction-driven, a major part of the redesign effort is focused on improving service to revenue cycle customers and the creation of real *solutions* for revenue cycle improvement.

Charge Description Master

The accuracy and timely management of the charge description master (CDM) impacts the revenue cycle, compliance, and customer satisfaction. Our experienced professionals can provide a comprehensive or focused review of the CDM that can result in *solutions* that can improve your operations, planning and revenue cycle.

Quality Documentation Program

Our Quality Documentation Program (QDP) targets the disconnect between clinical staff, who document for peer communication, and HIM personnel, who review documentation content for code selection. It helps ensure appropriate reimbursement through compliant, complete physician documentation and accurate ICD-9-CM code and DRG assignment. With a stronger Case Mix Index (CMI), increased reimbursement and enhanced interaction between physicians and coding professionals, your facility has the ability not only to recognize opportunities for growth, but also put real *solutions* in place.



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*Dixon Hughes'
Additional Services*

- Education and Training*
- DNEB Reduction Solutions*
- The Patient Cost Estimator™*
- Revenue Cycle Management Services*
- Hospital/Physician Relationship
Strengthening*

*The Service You Need—
The Way You Need It.*

As the largest Southeast-based CPA firm, we combine deep industry experience, comprehensive accounting and advisory services, and a strong commitment to personal service. Members located throughout the region direct our resources to your best advantage. In short, we can give you the service you need, the way you need it.

Clinical Coding Assessments

Our Clinical Coding Assessments are designed to assess the efficiency and effectiveness of current coding programs. Our professionals provide customized *solutions* to better the performance and accuracy of workflow processes and clinical data.

RAC Readiness Reviews

CMS recently announced the expansion strategy of the Recovery Audit Contractors (RAC) program. Extensive expansion is targeted for calendar year 2009. Dixon Hughes can tailor a Management Action Plan that addresses the operations and planning necessary to meet the challenges the RAC claim reviews create. Our *solutions* are designed to match each facility's unique need.

Real-World Solutions

By joining forces with Dixon Hughes, you can harness the power of many years of collective experience in healthcare. We offer a deep commitment to the healthcare industry through continuous education, active association involvement, and practical, real-world solutions.

Our dedicated team welcomes the opportunity to provide you:

- Hands-on responsive service
- Strength and resources
- Timeliness and cost-efficiency
- Unique industry experience
- A relationship that grows more valuable over time

For more information:

To learn more about our Revenue Integrity Solutions, visit our web site at www.dixon-hughes.com/revenueintegrity or call us toll-free at 1.877.424.6324.